



## OUR MISSION

*Caring about life's next move...*

ARIANNE Relocation Canada provides destination services to individuals and organizations relocating to Montreal, Ottawa, Toronto, Calgary, Vancouver and many other cities across Canada.

We offer a full range of personalized services to welcome, guide and integrate professionals, executives and entrepreneurs and their respective families to their new destination city in Canada.

At ARIANNE we are global mobility service professionals that pride ourselves on offering red carpet treatment to our clientele.

## OUR VALUES

Because we care about our clients' relocation, we are committed to offering high quality customer service by emphasizing the values we deem essential:

- Empathy
- Integrity
- Resourcefulness
- Reliability
- Professionalism



## OUR STORY

*More than 10 years of experience...*

ARIANNE Relocation Canada was created in 1997 by its current owner, Manon Dumas, in order to respond to the needs of individuals and families relocating to Montreal Quebec Canada.

While managing a career and family counselling service organization, Manon saw an upward trend in relocated families seeking partner career counselling services as well as family support services. When she realized that there were no organizations in Montreal specialized in responding to the specific counselling and support service needs of expatriate families, she quickly decided to create ARIANNE Relocation.

ARIANNE was named after the "Myth of Ariadne and Theseus". In Greek mythology, Ariadne's thread guided Theseus out of the labyrinth.



The idea of basing our company name on a life saving guide made a lot of sense!

Since its beginning as a Montreal-based destination service provider, ARIANNE has proudly grown to offer services across Canada.

## TESTIMONIAL

*"Our move to Canada was our ninth relocation in 23 years and without a doubt the smoothest and happiest to date because of ARIANNE'S amazing professionalism and attention to detail. ARIANNE contacted me within 24 hours of our relocation confirmation to find out our concerns and needs which they began to address immediately. Their personal touch, fantastically human staff and genuine care for every member of my family - from 5 years to nearly 50 meant that all four of our children, my husband and I all had the happiest of arrivals and relocation to our new life in Montreal."*

*Deborah Kemball | Artist, spouse of Benjamin Kemball | President & CEO of Imperial Tobacco Canada*

## OUR RELOCATION SERVICES

Convenient one-stop A to Z services for all your relocation needs...

### Pre Arrival Support and Needs Assessment

- Thorough needs assessment
- Move coordination
- Preparation for the expatriate's arrival
- Pre-departure checklist

### Business Immigration & Visa Services

- Canadian Work Permits
- Business & Student Visas
- Permanent residency application

### Temporary Accommodation Search Assistance\*

- Fully furnished accommodation or hotel booking
- Assistance with reservations or lease signing

### Welcome / Arrange Transfer

- Welcome the expatriate at the airport
- Transport to the temporary accommodation
- Information package with guides and maps
- Groceries

### Home Search Assistance (rental or purchase)\*

- Information about the rental/purchase market
- Accommodation search
- Coordination of visits
- Accompany the expatriate to do the viewing
- Assistance for the lease signing or purchase negotiation



### Tenancy Management

- Move-in / move-out inspections
- Coordination of the move
- Ongoing assistance or upon request "hotline"

### Educational Assistance

- Information about the school system
- Coordination of school visits
- Accompany the expatriate to the appointments
- Assistance with registration

### Documents and Services

- Information on the procedures to obtain governmental documents: SIN, driver's license, Medicare card
- Information about banking institutions
- Assistance to open bank accounts,
- Facilitate mortgage application and other credit arrangements
- Accompany the expatriate to the appointments

\* Please note that in the province of Quebec, all real estate/brokerage transactions will be carried out by certified real estate brokers and agents members of ACAIQ. [www.acaiq.com](http://www.acaiq.com)



### Custom Clearance Assistance

- Information about importation and accompany the expatriate to clear customs

### Settling-in Assistance

- Utilities set-up information: electricity, telephone, cable, etc
- Information on neighborhood resources

### Concierge Services

- Errand services, home support services, event planning, travel planning

### Departure Assistance

- Move-out inspection and move coordination
- Assistance with closing accounts
- Airport drop-off

### Relocation Management

- Expense management
- Relocation program management
- Relocation policy development

## TESTIMONIAL

*"When we moved to Montreal from Australia to set up a new technology company, ARIANNE'S support was invaluable. They were with us every step of the way, ensuring that we had everything we needed to make our relocation as smooth as possible. ARIANNE'S experience and professionalism left me free to concentrate on business issues, knowing that my wife and children were in expert hands."*

*Terry Buckley | Owner, Ontic Solutions*

## OUR PEOPLE

Our clients appreciate most of all our team of dedicated relocation professionals. ARIANNE is composed of highly educated and experienced relocation eager to share their expertise with their assigned transferees.

Every relocation counsellor at ARIANNE has had an expatriation experience, which places them in the best position to understand the specific questions, concerns and challenges of relocating to a different city or country.

## OUR CLIENTS

Our clients are composed of a variety of Canadian and international companies with offices in Canada.

We also count amongst our clients entrepreneurs and individuals relocating to Canada with their families.

ARIANNE is also the chosen destination service provider of many global relocation companies based in the USA, Europe and Australia.



## OUR PARTNERS

Throughout the years, ARIANNE has developed an extensive network of partners and suppliers across the country.

We have negotiated preferred fees for our clients in various areas such as moving services, banking and investment services, temporary accommodation and furniture rental services, to name a few.

## OUR OFFICE

Conveniently located a few minutes from downtown Montreal, ARIANNE'S space was designed to facilitate social gatherings with its open area concept and circular bar.

The historical aspect of the building inspired the interior design. It was enriched with imported materials from Bali and completed by the creation of a fresco by a local artist.



ARIANNE'S space is made available for social gathering, cultural events, exhibitions and filming.

It is a unique place where people gather and share their experiences.

## TESTIMONIAL

*"The support ARIANNE gave my wife and I when we moved to the Montreal area was very helpful. Each problem was taken seriously and dealt with immediately. Thank you very much ARIANNE."*

*Frank Verwiël, M.D. | President & CEO of Axcan Pharma*



## CONTACT US



### TESTIMONIAL

*"Thanks to ARIANNE and its competent and knowledgeable team, we were able to find a great home, the right schools for our children and last but not least were able to cope successfully with the local administration in its various forms! The services of ARIANNE were outstanding and made our transition from Europe to Canada smooth and enjoyable. This help was critical and ensured our very successful integration into Montreal. Thank you!"*

*Tarik Möröy | President, Institut de recherches cliniques de Montréal (IRCM)*

Please contact us to learn more about our services. We look forward to serving you!

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### TESTIMONIAL

*"Although we were strangers to Montreal, the highly skilled, smart and compassionate way we were taken care of by ARIANNE made everything look easy. It has been three years since we moved, and we are still in close contact with them. Every time we need local advice or help we call them first. If you are interested in relocating your existing business to Canada or starting-up a business in Canada, you cannot go wrong if you choose to work with ARIANNE."*

*Edna Chosack | Owner, Netbotix Inc*



*Leadership for Workforce Mobility*



THE INTERNATIONAL RELOCATION ASSOCIATES  
*Step into a World of Relocation Expertise™*

